



# Feature List

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Used by Top  
Organizations All  
Over the World



New York  
Public  
Library



Stanford  
University



CARVANA



databricks

## Device & User Licenses

Starter Standard Plus Network Enterprise

### Cost Per Device License

See Quote

### Included Device Licenses

1 5 10 500 100

### Included User Licenses

5 50 200 50 200

### Add Additional Device Licenses

✓ ✓ ✓ ✓ ✓

### Add Additional User Licenses

✗ ✗ ✓ ✓ ✓

## Platforms

Starter Standard Plus Network Enterprise

### TelemetryOS

✓ ✓ ✓ ✓ ✓

### Android

✓ ✓ ✓ ✓ ✓

### PWA

✓ ✓ ✓ ✓ ✓

### Mac & Windows

✓ ✓ ✓ ✗ ✓

### iOS

✓ ✓ ✓ ✗ ✓

### ChromeOS

✗ ✓ ✓ ✓ ✓

### Linux

✗ ✓ ✓ ✓ ✓

### Android SDK

✗ ✗ ✗ ✓ ✓

## Content Management

Starter Standard Plus Network Enterprise

### Intelligent Media Folders (Video & Image)

Programmatically select video and image content based on predefined rules.

✓ ✓ ✓ ✓ ✓

### App Library

A library of 70+ turnkey apps like Twitter, Calendar, YouTube, or RSS that can be set up in minutes.

✓ ✓ ✓ ✓ ✓

### Canva Editor

Easily create attractive content using our built-in Canva integration.

✓ ✓ ✓ ✓ ✓

### Image File Storage

Upload images to your media repository to use them across your playlists.

✓ ✓ ✓ ✓ ✓

### Video File Storage

Upload and store videos in your media repository to have the content cache on your devices.

✓ ✓ ✓ ✓ ✓

### Screen Zones (Resizable)

Divide your screen into regions and display a dynamic grid of different types of content.

✓ ✓ ✓ ✓ ✓

### Real Time Content Management

All changes to device content happen in real time, no waiting for synchronization or config downloading.

✓ ✓ ✓ ✓ ✓

### Playlist Content Scheduling

Schedule or set rules to determine when and where your content displays.

✓ ✓ ✓ ✓ ✓

## Content Management Cont.

		Starter	Standard	Plus	Network	Enterprise
<b>Menu App</b>	Design your own custom digital menu boards.	✓	✓	✓	✓	✓
<b>Google Drive Integration</b>	Import Media files directly from Google Drive.	✓	✓	✓	✗	✓
<b>Microsoft OneDrive Integration</b>	Import Media files directly from Microsoft OneDrive.	✓	✓	✓	✗	✓
<b>Video Walls</b>	Create custom full pixel resolution (not scaled) video walls and deploy content across as many screens as you want.	✗	✓	✓	✓	✓
<b>Tag Based Playlists</b>	Use advanced tag filtering rules to restrict or enable content on specific devices.	✗	✓	✓	✓	✓
<b>Screen Overrides &amp; Alerts</b>	Take over your screens with scheduled or immediate overrides to deliver critical information.	✗	✓	✓	✓	✓
<b>Common Alerting Protocol (CAP) Support</b>	Trigger overrides based on the presence of alerts in a CAP XML feed.	✗	✓	✓	✓	✓
<b>Live Video App</b>	Show streaming media on your displays from video sources based on UDP, RTP, MMSH, and HTTP streaming.	✗	✓	✓	✓	✓
<b>Team Content Sharing</b>	Use our advanced folder system to organize your account's content based on teams or departments.	✗	✓	✓	✓	✓
<b>Templates</b>	Create your own templates and toggle which aspects of the template your team members can configure.	✗	✓	✓	✓	✓
<b>Webshots</b>	Take recurring screenshots of either public website pages or intranet site pages behind your firewall.	✗	✓	✓	✗	✓
<b>Playlist Content Approval</b>	Require admin approval of content changes made by your users.	✗	✓	✓	✗	✓
<b>Office 365</b>	Seamlessly display content created with any of your Office 365 tools.	✗	✓	✓	✗	✓
<b>Interactive Menu</b>	Create interactive menus in your playlists to allow viewers to open and browse media content on touch screen displays.	✗	✗	✓	✓	✓
<b>Media Auto Expire</b>	Auto-remove content from your playlist with user defined expiry dates.	✗	✗	✓	✓	✓
<b>Amadeus Integration</b>	Link TelemetryTV to your Amadeus Hospitality account's event data to display visual agendas/event directories.	✗	✗	✓	✓	✓
<b>Mac, Windows &amp; Linux Desktop App</b>	Deploy TelemetryTV desktop app on your computer and get expanded features vs just using a browser.	✗	✗	✓	✗	✓
<b>Embeddable Playlists</b>	Use our Embeddable Playlists feature to embed an iframe and display playlists inside your corporate website.	✗	✗	✓	✗	✓
<b>IPTV Streaming</b>	Stream a TelemetryOS's device video output to an existing IPTV network over UDP with support for multicast.	✗	✗	✗	✓	✓

## Device Management

		Starter	Standard	Plus	Network	Enterprise
<b>TelemetryOS</b>	TelemetryTV's own enterprise-grade media player OS. Built for unmatched security, stability, and longevity to lower your TCO.	✓	✓	✓	✓	✓
<b>TelemetryOS on RPi</b>	Raspberry Pi Support for TelemetryOS.	✓	✓	✓	✓	✓
<b>Global Content Delivery Network (CDN) and Device Caching</b>	Ensure the highest performance for media played by a device due to a global CDN and on device dynamic caching.	✓	✓	✓	✓	✓
<b>Automatic Device Provisioning</b>	Leverage automatic device provisioning to easily connect 10s to 1000s of devices at once.	✓	✓	✓	✓	✓
<b>Device Defaults</b>	Create a device setting defaults template that will be used when a new device is paired or provisioned.	✓	✓	✓	✓	✓
<b>ChromeOS App</b>	App for ChromeOS devices.	✓	✓	✓	✓	✓
<b>Linux Snap Package</b>	Distribution for Linux devices.	✓	✓	✓	✓	✓
<b>Android APK</b>	App for rooted Android devices.	✓	✓	✓	✓	✓
<b>Windows Player App</b>	Windows Support for Player App.	✓	✓	✓	✓	✓
<b>Android Play Store</b>	App for Google Play devices.	✓	✓	✓	✓	✓
<b>Real Time Device Configuration, Health &amp; Stats Reporting</b>	Configure devices and see in real time the health of all devices along with their relevant statistics (CPU, Cache usage, etc).	✓	✓	✓	✓	✓
<b>Multiple Playlists Per Device</b>	Apply one or many playlists to a device, depending on your display needs.	✓	✓	✓	✓	✓
<b>Interactive Kiosks</b>	Display playlists on a touch screen device and let viewers interact with your content.	✓	✓	✓	✓	✓
<b>Device Webhooks</b>	Send data to your BI platform or any other 3rd party tool through a webhook URL	✗	✓	✓	✓	✓
<b>Device Playback Logging</b>	View proof-of-play records for each of your devices to monitor what content is playing when.	✗	✓	✓	✓	✓
<b>Device Status Notifications</b>	Receive email alerts if devices go offline, ensuring you can respond quickly and reduce interruption.	✗	✓	✓	✓	✓
<b>Scheduled Reboots</b>	Schedule automatic device reboots to force your devices to reboot daily or after a specified number of days.	✗	✓	✓	✓	✓
<b>Device Active Window</b>	Schedule the hours a device is allowed to be active and play content each day.	✗	✗	✓	✓	✓
<b>Serial Port Commands (RS-232 &amp; HDMI CEC)</b>	Schedule and trigger hardware events such as powering your display on/off, volume, and input selection with USB or RS-232.	✗	✗	✓	✓	✓

## Advertising Features

		Starter	Standard	Plus	Network	Enterprise
<b>AWS Kinesis Firehose</b>	Integrate into Amazon AWS Kinesis Firehose for viewing all logs.	✗	✗	✓	✓	✓
<b>Exportable Proof of Play Reports</b>	Export detailed .csv proof of play reports for custom groups of content.	✗	✗	✓	✓	✓
<b>Ad Campaign Management</b>	Create custom campaign reports to track ad content across multiple devices, locations, and playlists.	✗	✗	✗	✓	✓

## Support & Services Cont.

		Starter	Standard	Plus	Network	Enterprise
<b>Help and API Documentation</b>	Access TelemetryTV's extensive library of help documentation covering all our platform's features.	✓	✓	✓	✓	✓
<b>Email Support</b>	Get assistance from our support team via email.	✓	✓	✓	✓	✓
<b>Live Chat Support</b>	Chat live with our support team from directly within your account using our live chat widget.	✓	✓	✓	✓	✓
<b>Phone / Video Conferencing Support</b>	Request priority support for custom training or escalated issues over the phone or on a video call.	✗	✗	✓	✓	✓
<b>Dedicated Customer Success Manager</b>	Your CSM acts as your contact for product expertise, implementation advice, and assistance with issues.	✗	✗	✓	✓	✓
<b>Professional Services</b>	Access to custom professional services upon request.	✗	✗	✓	✓	✓
<b>Training</b>	4 hours of user training available per year.	✗	✗	✓	✓	✓
<b>Customer Advisory Council</b>	Become a member of our advisory council and outline feature requests.	✗	✗	✗	✓	✓
<b>Custom SLA</b>	Custom service-level agreement based on your organization's needs.	✗	✗	✗	✓	✓
<b>Custom License Terms</b>	Custom license terms based on your organization's needs.	✗	✗	✗	✓	✓

## Security & Compliance

		Starter	Standard	Plus	Network	Enterprise
<b>Selectable Data Regions: US, EU, UK, CAN, ASIAPAC</b>	Option to select a region for your account data to be stored for compliance purposes.	✓	✓	✓	✓	✓
<b>PCI DSS (SAQ-D)</b>	Our platform is PCI-DSS Compliant.	✓	✓	✓	✓	✓
<b>GDPR Compliant</b>	Our platform is GDPR Compliant.	✓	✓	✓	✓	✓

## Security & Compliance Cont.

		Starter	Standard	Plus	Network	Enterprise
<b>Data Export API</b>	Export all content and user audit logs in order to meet compliance requirements.	✗	✓	✓	✓	✓
<b>Group Permissions</b>	Create user groups with specific permissions that limit what features and folders your users can access.	✗	✓	✓	✓	✓
<b>User Activity Audit Logs</b>	View detailed log reports of each user's activity on your account.	✗	✓	✓	✓	✓
<b>Uploader User</b>	Create user types with permission for upload only access.	✗	✗	✓	✓	✓
<b>SAML Authentication</b>	Integrate your SAML system to leverage the simplicity of SSO.	✗	✗	✓	✗	✓
<b>SCIM Provisioning</b>	Integrate your identity management system and automatically provision users using SCIM.	✗	✗	✓	✗	✓
<b>Okta Integration Network</b>	TelemetryTV provides turnkey integration into Okta's authentication and provisioning system using SAML and SCIM.	✗	✗	✓	✗	✓
<b>Viewer Only Users</b>	Turn your remote employees' desktops into digital signage displays.	✗	✗	✓	✗	✓
<b>SOC II Report Available</b>	Access our SOC II Audit Report after signing an NDA.	✗	✗	✗	✓	✓

## Developer Features

		Starter	Standard	Plus	Network	Enterprise
<b>Webapps</b>	Create custom web applications based on JS/HTML/CSS using our SDK, JS libraries, and DevOps-powered capabilities.	✗	✓	✓	✓	✓
<b>Programmatic API</b>	Leverage our API to programmatically update any area of your TelemetryTV account.	✗	✓	✓	✓	✓
<b>HTML Overlays</b>	Unlimited customization for your playlist with persistent cross-page content.	✗	✓	✓	✓	✓
<b>Webhooks</b>	Set up custom webhooks to automatically trigger events in your TelemetryTV account.	✗	✓	✓	✗	✓

Software  
Review  
Sites



4.9/5

Stars across  
100+  
reviews

95%

Net  
Promoter  
Score

### Additional Resource Links

Website: <https://www.telemetrytv.com>  
 Help Documentation: <http://help.telemetrytv.com>  
 API Documentation: <https://apidocs.telemetrytv.com>

### Contact

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### SUPPORT

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